

## **COVID – 19 MEASURES**

### ***WHAT PREVENTATIVE MEASURES HAVE BEEN TAKEN AT SCUBA CLUB COZUMEL DIVE RESORT?***

#### **COZUMEL GENERAL PREVENTIVE MEASURES**

We will follow the preventive rules and measures determined by our Government Authorities:

- The use of face masks in public is mandatory.
- Open air activities (walking or biking) are allowed as long as social distancing rules are followed.
- Hotels, Museums and Historical Sites, Tours for Scuba Diving and water activities (snorkeling), restaurants, convenience stores, economic kitchens, cafeterias, pizza parlors, locations that prep and sell food, golf courses, laundries and internet cafes are able to operate during all colors of the stoplight system, although at a reduced capacity in order to respect social distancing mandates. Red-15% Orange-30% Yellow-60% and Green-100%.
- Grocery stores will continue to allow only one person per family to shop, as well as only being open until 10:00 p.m. (to allow employees to return home before the 10:00 p.m. curfew). Only clinics, pharmacies, and hospitals may continue to operate during their normal business hours.
- The prohibition on the use of public spaces, sports units, parks, beaches, and public transport remains active currently. Lights in the main parks will be turned off to encourage residents to stay inside. Officials may issue fines and/or arrest and detain individuals found to be in violation of stay at home orders.

#### **SCUBA CLUB COZUMEL PREVENTIVE MEASURES**

##### ***INCREASED TEAM MEMBER SAFETY PROTOCOLS***

Team members will have their temperature checked upon entering the premises.

Footwear will be properly disinfected.

Team members will be equipped with face masks, which will be replaced every four hours.

Team members will avoid shaking hands, hugging, or kissing people as part of a greeting.

##### ***PRECAUTIONARY FRONT DESK AND GUEST CHECK-IN AREAS MEASURES***

We will e-mail you the paperwork after charging your balance due and guests will be encouraged to bring their paperwork filled out when checking-in to avoid the lines when people arrive. Doing so reduces direct contact at the reception area by up to 90 percent.

Floor markers have been installed to respect social distancing guidelines.

Acrylic protective barriers have been installed at all guest check-in areas to protect both the guest and team member.

Each guest will be asked to sign a declaration of health, confirming they are free of any COVID-19 related symptoms, have not had tested positive or come into contact with anyone that has tested positive for COVID-19 in the last 30 days.

Incoming guests' luggage will be immediately disinfected upon arrival.

### ***ENHANCED SANITATION OF GUEST ACCOMMODATIONS***

Housekeeping teams will follow strict quality and sanitation controls, including mandatory use of gloves, face shields, and facemasks while cleaning and disinfecting guestrooms.

Upon guest departure, each room will undergo a complete disinfection process using a nebulizer system.

All air conditioning units will be sanitized to eliminate potential viruses and bacteria.

### ***PUBLIC AREAS PREVENTIVE MEASURES***

All public areas will be sanitized daily with a nebulizer mist system.

Indoor and outdoor soft furnishings will be disinfected and spaced according to social distancing requirements.

Common areas will be disinfected throughout the day.

There will be hand sanitizing stations throughout the hotel.

### ***DINING PROTOCOLS***

The buffet at breakfast will be assisted by our employees.

Floor markers will be put in place to enforce social distancing.

Physical menus will be disinfected after each use, guests will be highly encouraged to view our menus through the TV's located in the restaurant.

All kitchens will continue to follow the highest government sanitation standards.

Each team member is required to wash their hands every 30 minutes or whenever needed.

### ***SCUBA COZUMEL DIVE SHOP PREVENTIVE MEASURES***

The communal dunk tank will not be available anymore, so we will encourage to our guests to wash their own equipment. The rinse bucket on the boats will no longer be used for rinsing masks

The rental equipment will still be available. However, we will recommend our guests bring their own mouthpieces if renting gear, there is the option to buy one directly at the dive shop.

We will disinfect the dive gear before and after every use in the rental program.

Boats will be at 60% capacity and guides will be following PADI & DAN standards.